



[www.dinCloud.com](http://www.dinCloud.com)

## dinCloud Welcome Package



A decorative graphic consisting of five vertical blue bars of increasing height from left to right, followed by a large blue rectangle containing the title.

# Demo Setup Guide

**This guide will take you through all the necessary steps to access your environment using the Web and Citrix Receiver.**

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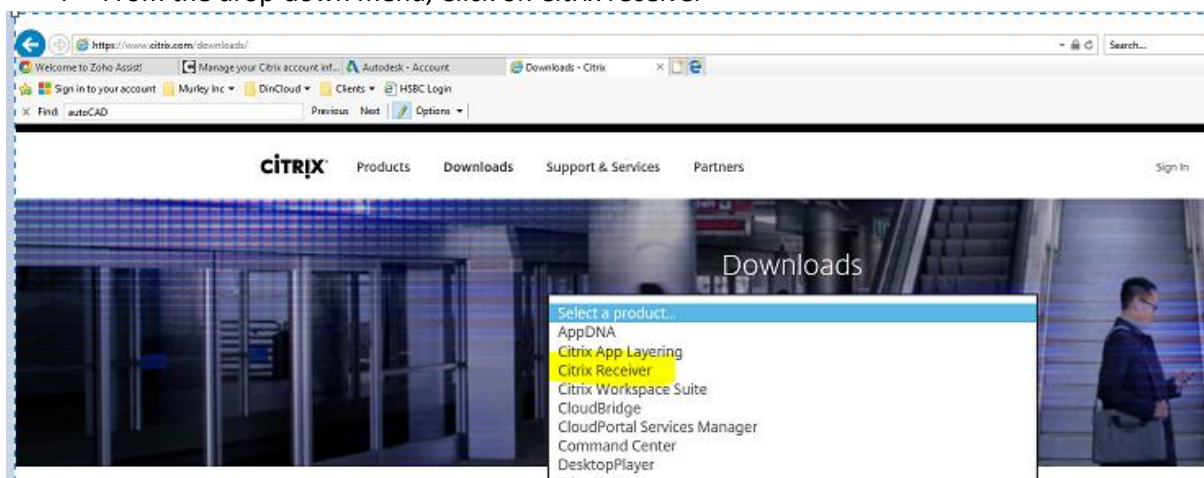
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### Prerequisites – Download Citrix Receiver

Citrix Receiver (if it is not installed, it will ask you to install it during the login process of Demo environment).

You can get the latest Citrix receiver by following the steps below:

- 1- Open Internet Explorer
- 2- Enter the following address in the address bar
- 3- [www.citrix.com/downloads](http://www.citrix.com/downloads)
- 4- From the drop-down menu, Click on Citrix receiver



- 5- Choose your operating system

- ☒ Receiver for Windows
- ☐ Receiver for Universal Windows Platform
- ☐ Receiver for Windows LTSC
- ☒ Receiver for Mac
- ☐ Receiver for iOS
- ☐ Receiver for Linux
- ☐ Receiver for Android
- ☐ Receiver for Chrome

- 6- Click on download receiver for Windows/MAC and install

### Receiver 4.9 LTSR for Windows

Release Date: Aug 15, 2017

#### Compatible with

Windows 10, 8.1, 7, 2008R2, Thin PC as well as Windows Server 2016, 2012, and 2012R2.

[Download Receiver for Windows](#)

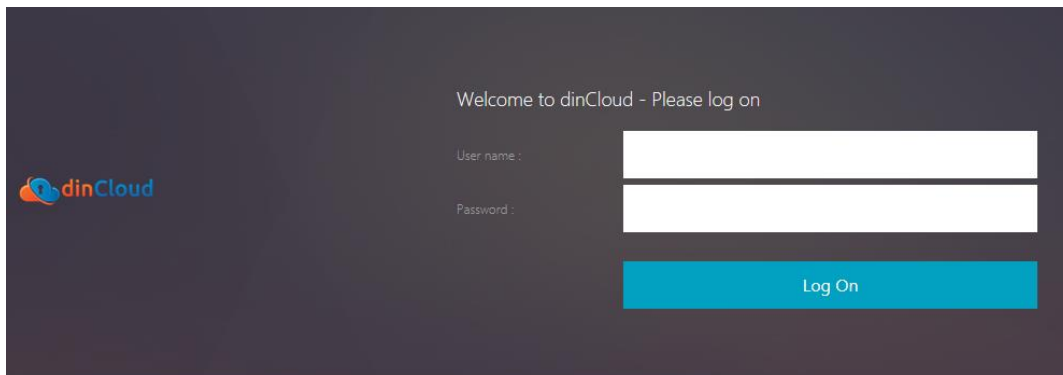
(39.9 MB - .exe)

#### Checksums

d474e1157e3eed67d5360189e85a318044375b563e9229d68a7d522ab17e3f1a

### How to access the Citrix Environment by the Web

- 7- Open Internet explorer
- 8- Enter the following URL: <https://waas.dincloud.com>
- 9- Enter your username and password and click Log On



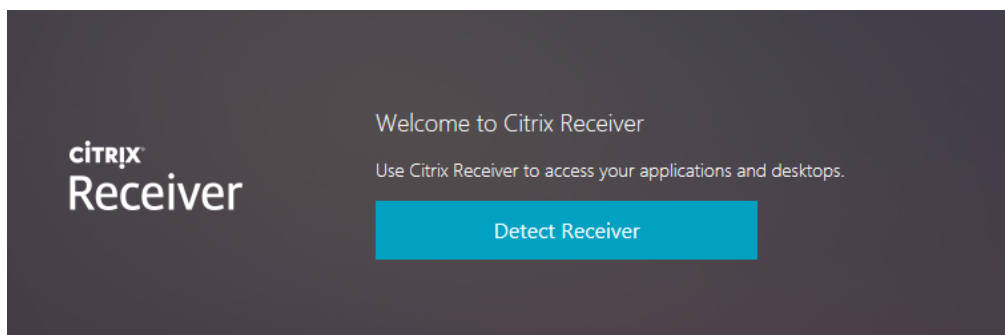
Welcome to dinCloud - Please log on

User name :

Password :

NOTE: If you do not have Citrix Receiver installed already, you will receive the notification below where it will ask you to download

- 10- Click on Detect receiver

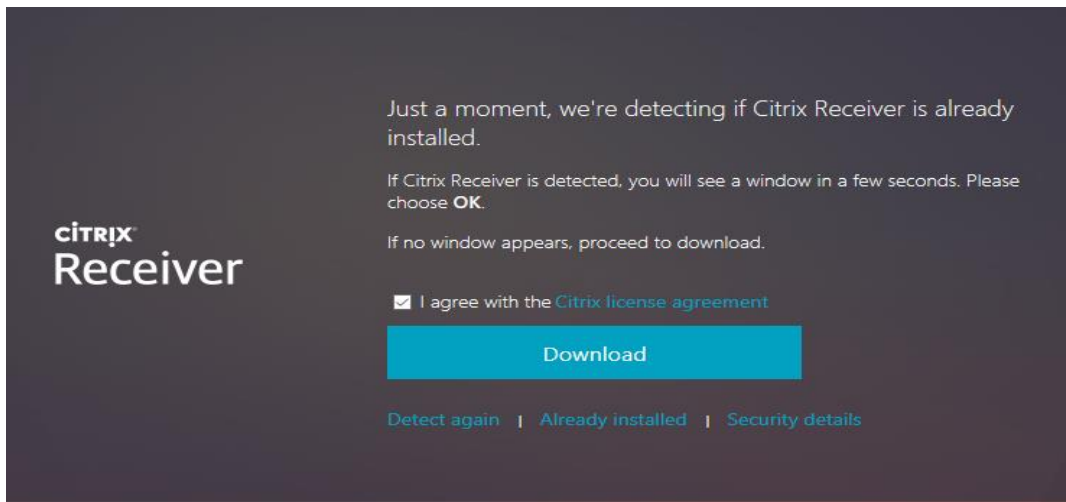


**CITRIX**  
Receiver

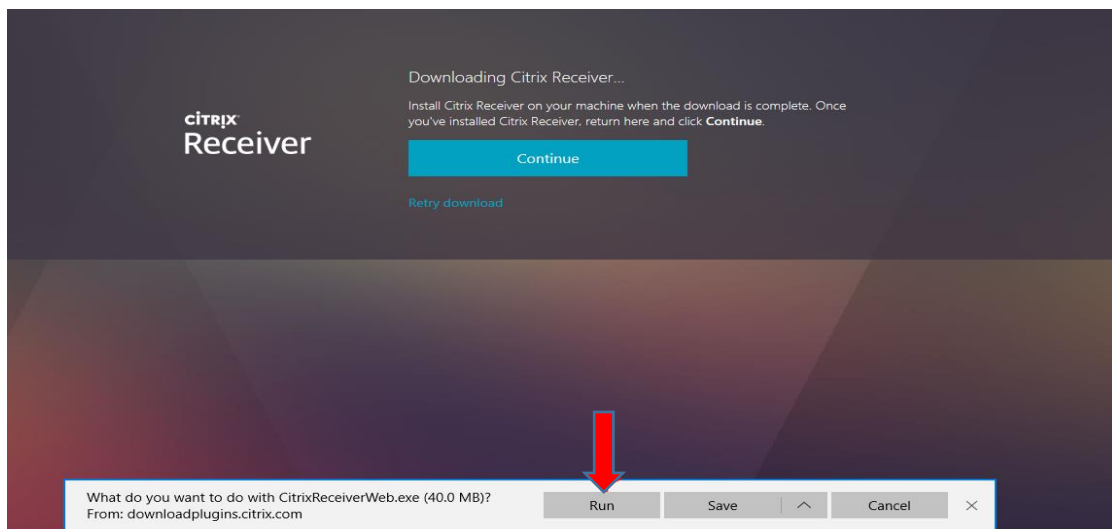
Welcome to Citrix Receiver

Use Citrix Receiver to access your applications and desktops.

- 11- If no receiver found, you will be asked to download it (please check the box to accept the end user license agreement)



- 12- Click run to run the Citrix receiver installer



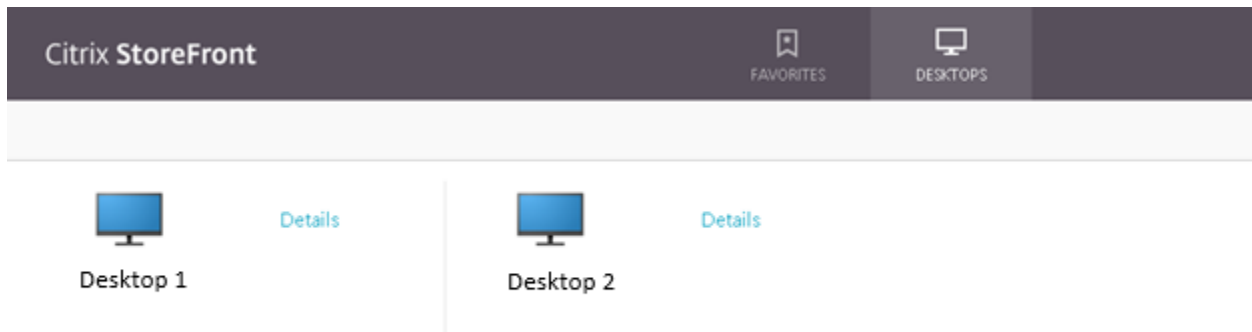
13- After installing Citrix receiver, you will be redirected to login page Click Continue

14- After logging in, you will be landed on your “favorites” Apps and Desktop. If you are new user, you will get a blank page. Now click on **Desktop** or **Apps** to access the available resources



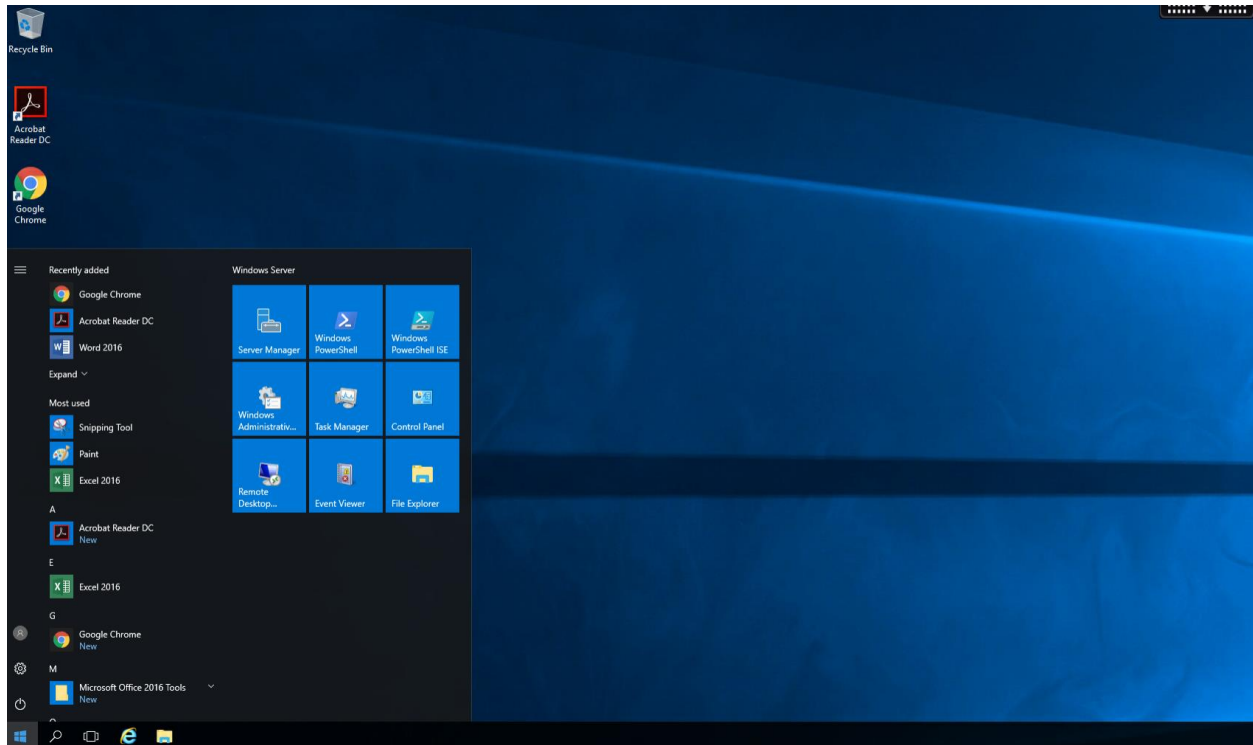
Add Favorites

Go to Desktops or Apps, click on Details next to your choice and then select Add to Favorites.





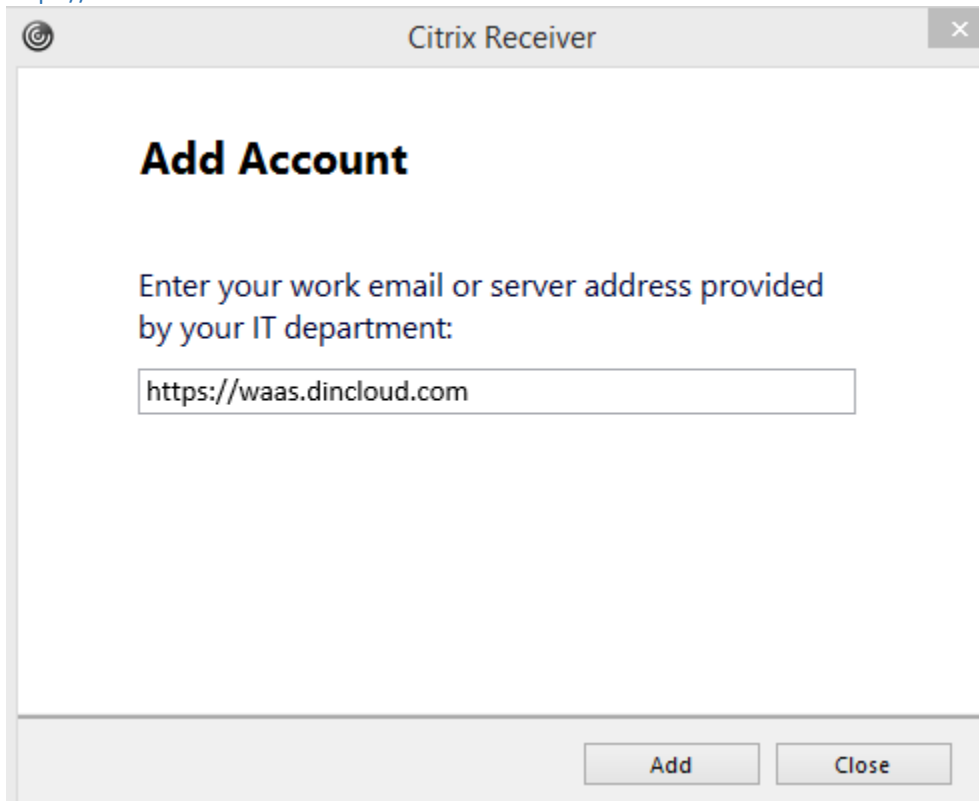
15- Click on Desktop to access the desktop resources



### How to Configure your Citrix Receiver Manually on PC or a MAC

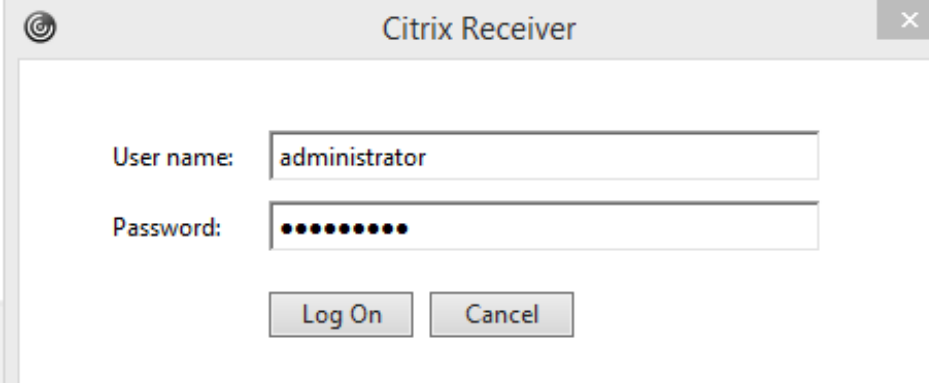
After downloading the Citrix Receiver, please follow the steps below to configure your Citrix Receiver manually:

- 1- Open you Citrix Receiver
- 2- It will ask you to add an account
- 3- Enter the URL of your Citrix Web Portal starting with HTTPS following with the URL i.e.  
<https://waas.dincloud.com>



- 4- Click on Add

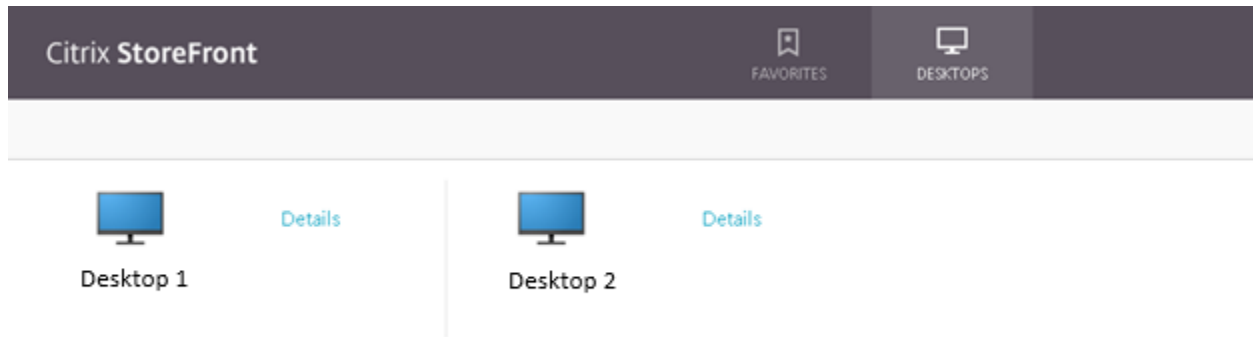
- 5- Now you will be prompt for the username and password. Enter your username and password and click login

A screenshot of the Citrix Receiver login window. The window has a title bar with the Citrix logo and the text "Citrix Receiver". Inside the window, there are two input fields: "User name:" with the text "administrator" entered, and "Password:" with a masked password represented by ten dots. Below the input fields are two buttons: "Log On" and "Cancel".

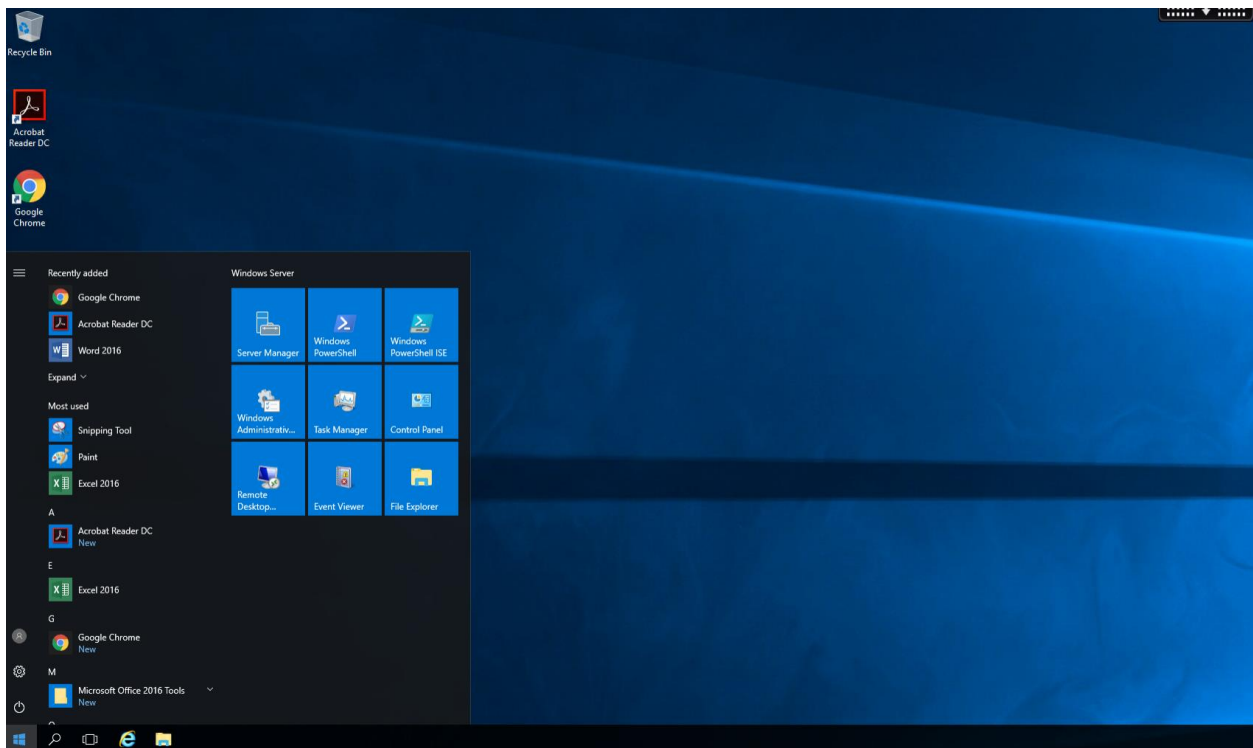
- 6- The Citrix receiver will go through the discovery process of your Citrix deployment till it add the account



- 7- After completing the discovery process successfully, It will display the page below with your apps and desktop



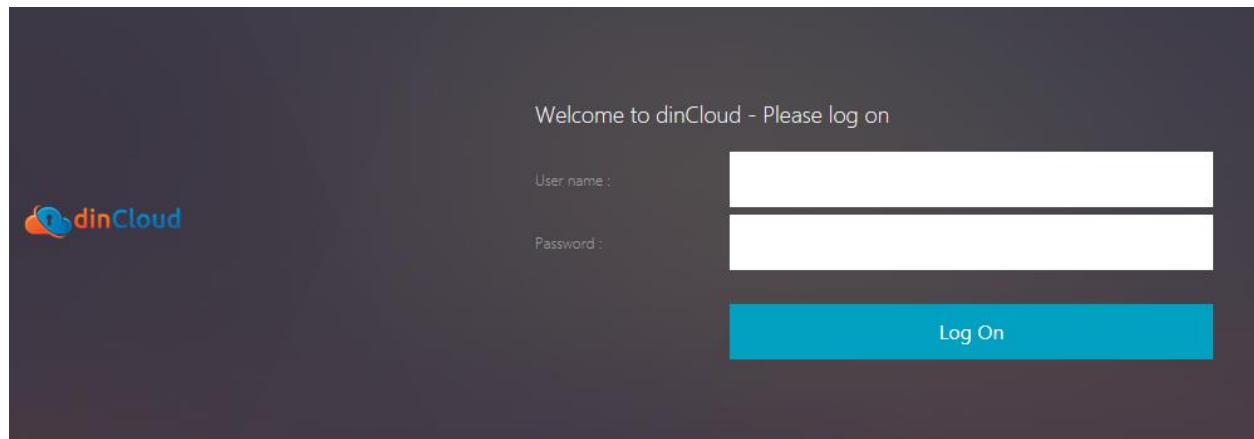
- 8- Click on the desktop to access your app or desktop



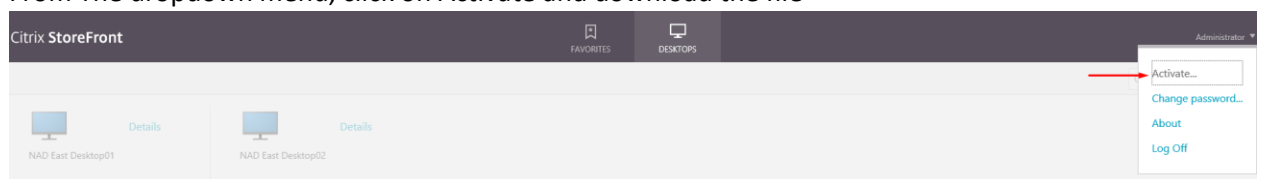
### How to Configure your Citrix Receiver Automatically on PC or MAC

After downloading the Citrix Receiver, please follow the steps below to configure your Citrix Receiver automatically:

- 1- Open Internet Explorer or another internet browser
- 2- Enter the following URL: <https://waas.dincloud.com>



- 3- Enter your username and password and click Log On
- 4- Click on your name on the right-hand side
- 5- From The dropdown menu, click on Activate and download the file

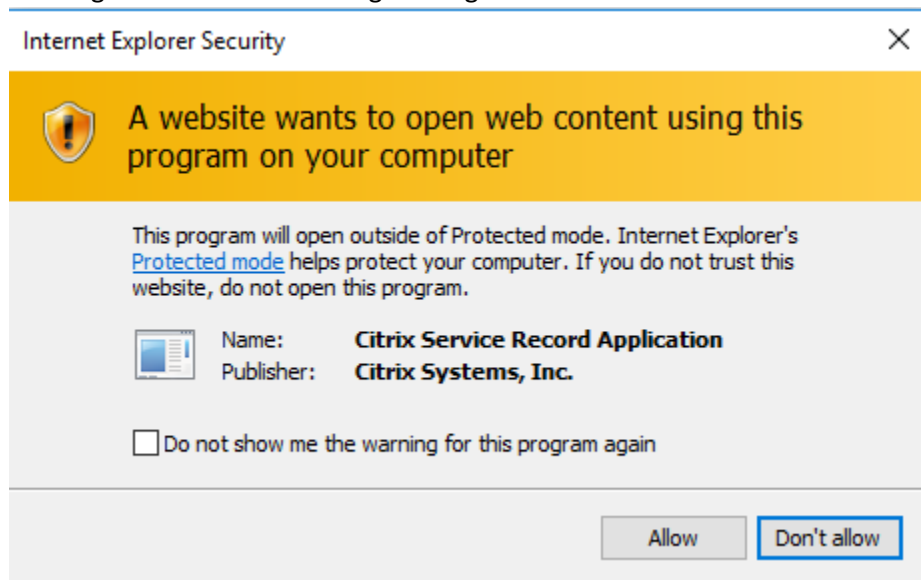


- 6- You will receive a popup message for receiverconfig.cr, click on open

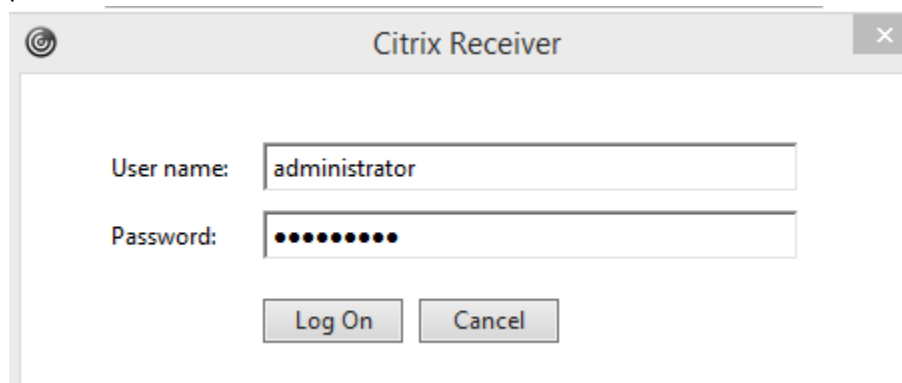


**waas.dincloud.com?**

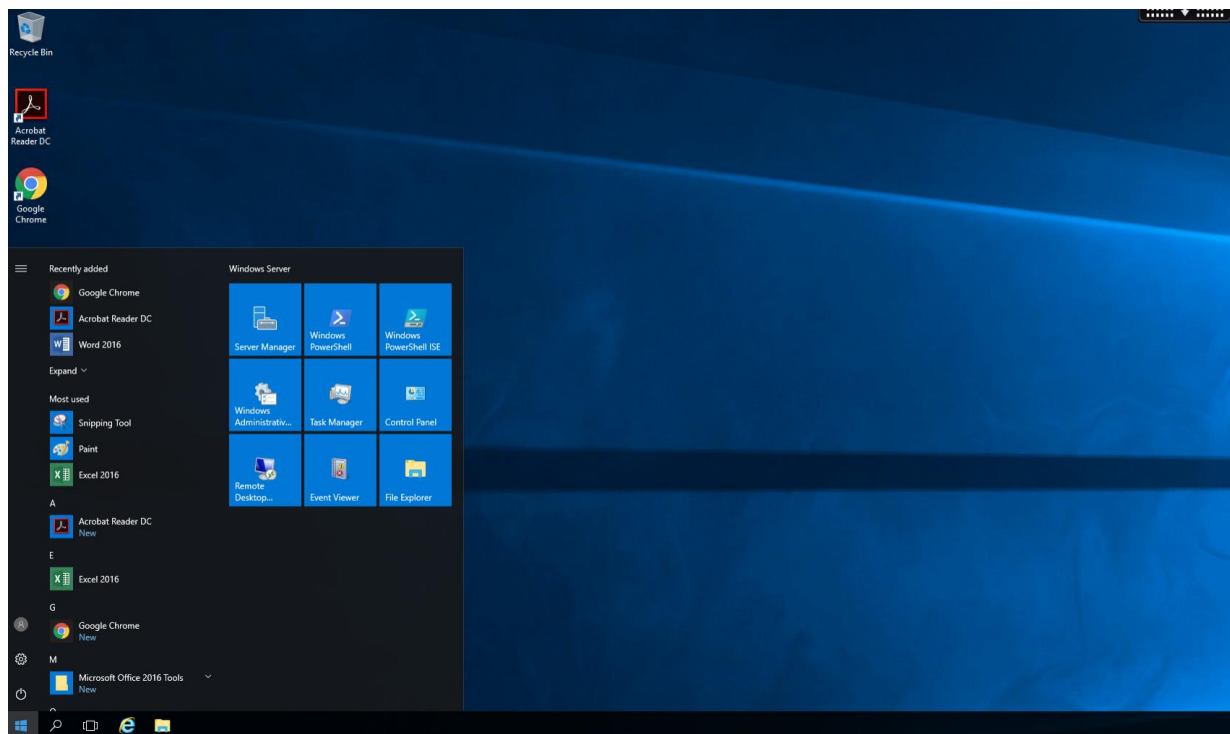
- 7- You might receive the warning message below: Click on Allow.



- 8- Citrix receiver will pop up a message to confirm if you would like to add the account, Please click on add
- 9- Now the user will get prompt for entering their username and password, enter the username and password and click OK



- 10- The Citrix receiver will go through the process of discovering the Citrix Store and will add it to your account
- 11- After it completed successfully, It will display all the applications and desktop available for this user
- 12- Click on the desire app or desktop



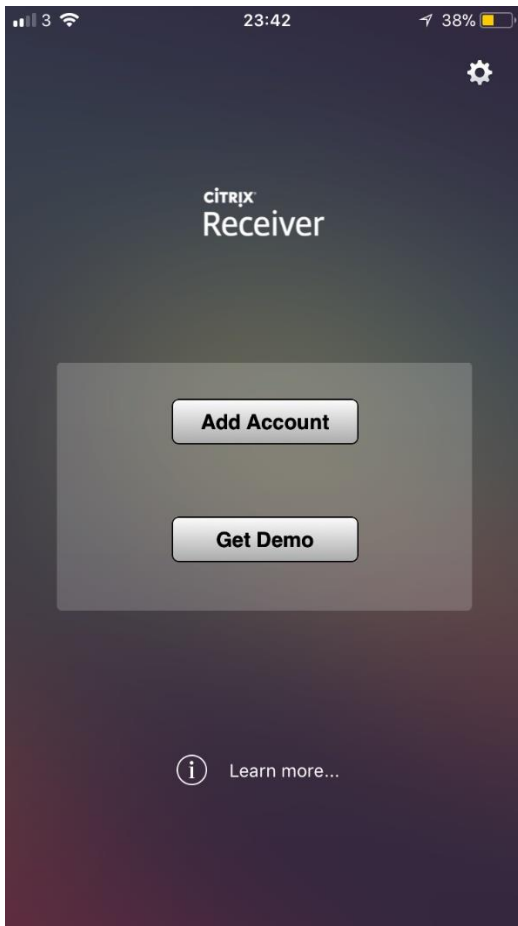
### How to configure your Citrix Receiver on iOS or Android devices

- 1- The first step is downloading the Citrix receiver on your smart device.





- 2- After the app downloaded successfully, launch the app and click on add account



- 3- Enter the URL for Citrix gateway and Click Next

[Cancel](#) **New Account** [Next](#)

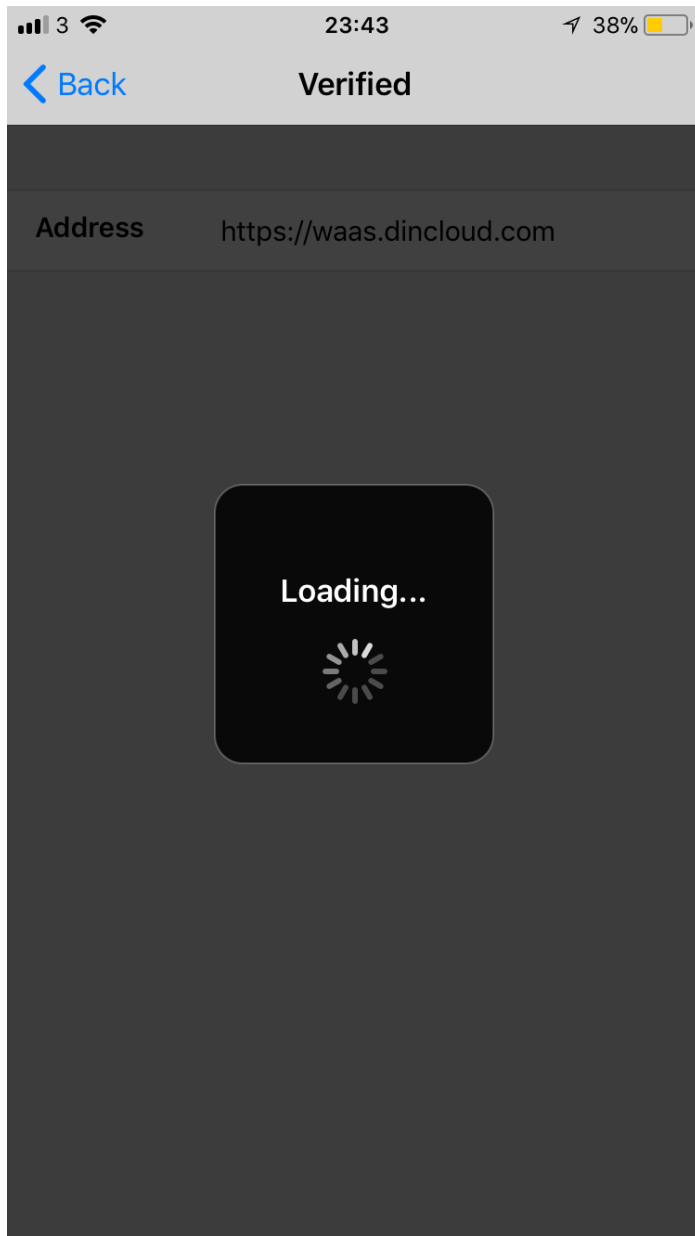
**Address** waas.dincloud.com

**Touch ID** **Passcode not set.** ☐

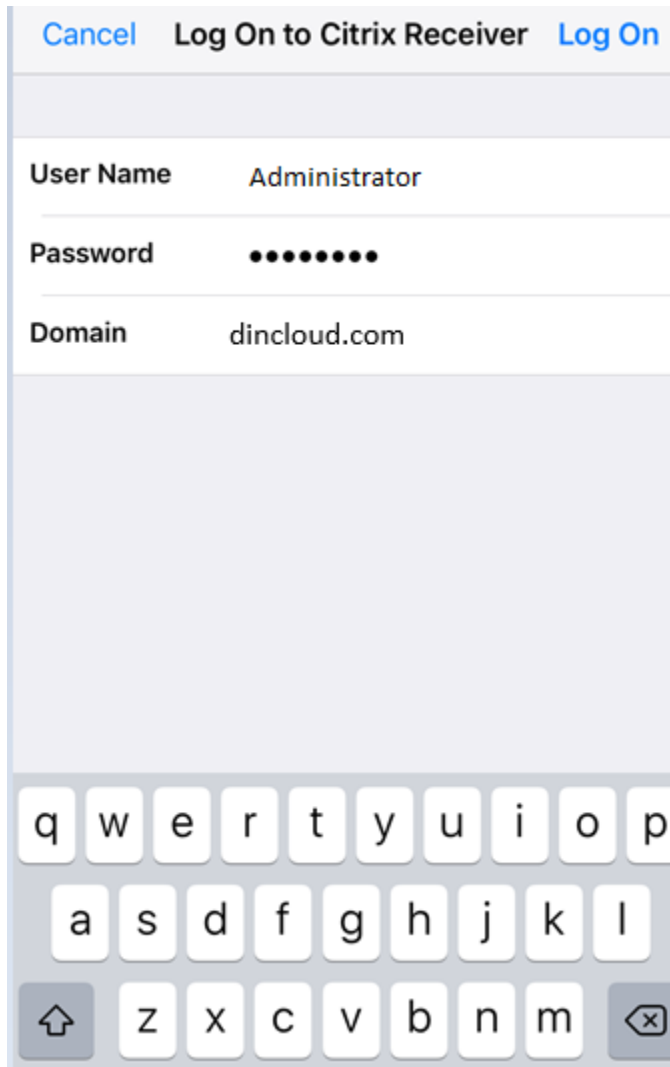
**Use Smartcard** ☐

[Options](#)

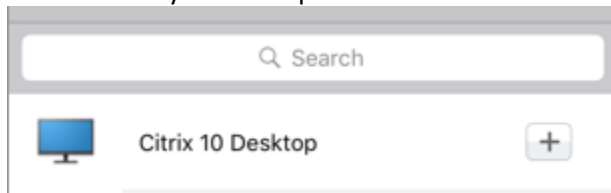
- 4- It will now discover the Citrix Store details and ask you to login



- 5- Enter the username and password and click logon

A screenshot of a Citrix Receiver login dialog box. At the top, there are three buttons: "Cancel" (blue), "Log On to Citrix Receiver" (black), and "Log On" (blue). Below the buttons is a light gray header bar. The main area contains three input fields: "User Name" with the text "Administrator", "Password" with ten black dots, and "Domain" with the text "dinccloud.com". Below the input fields is a large, empty light gray rectangular area. At the bottom of the dialog is a virtual keyboard with three rows of keys: the first row has letters q, w, e, r, t, y, u, i, o, p; the second row has a, s, d, f, g, h, j, k, l; and the third row has a shift key, z, x, c, v, b, n, m, and a backspace key.

- 6- It will log you in and display your apps and desktop, Click on desired App/Desktop to access it from your smartphone.



### Need Assistance?

Log in to our support portal [support.dincloud.com/portal/newticket](https://support.dincloud.com/portal/newticket) to open a ticket. You can then track the status of your ticket and view our self-service knowledge base.